



Hartung Glass Industries Standard Limited Warranty Terms

Hartung Glass Industries' (HGI) Standard Limited Warranty is applied to the below listed parts when used in accordance with applicable building codes and regulations, NGA guidelines, standard industry practices and Hartung-written instructions. This warranty is offered to the original purchaser and may not be transferred or assigned.

Insulating Glass

Hartung Glass warrants its dual seal and Super Spacer® TriSeal insulating glass to be free from substantial obstruction of vision from dust, film or moisture formation between sealed panes of glass resulting from failure of the perimeter seal due to defective materials or workmanship for a period of ten (10) years from manufacture.

Spandrel Glass, Decorative Silkscreened Glass and HD Glass

Hartung Glass warrants its HD Glass ceramic ink digital print, decorative silkscreened, Ceramic Frit spandrel and Opaci-Coat spandrel glass products for a period of five (5) years from date of manufacture, against defective material or workmanship that result in peeling, cracking, or deterioration of the coating under normal conditions.

Laminated Glass

HGI warrants its laminated glass to be free of manufacturing defects resulting in material obstruction through the glass area and/or edge separation and changes in properties of the polyvinyl butyral, SentryGlas or glass clad polycarbonate interlayer for a period of five (5) years from date of manufacture. Laminated glass is manufactured to comply with ANSI Z97.1 and CPSC 16CFR1201 Category I or II.

Heat Treated Glass

HGI warrants its tempered and heat strengthened glass to meet the requirements of ASTM C1048 and CPSC 16CFR 1201 CATII Specifications for a period of one (1) year from the date of manufacture.

Flat Glass Mirror

Mirror Glass products supplied by HGI is warranted against silvering defects resulting in corrosion, discoloration, clouding, black spots and other mirror image vision obstructions for a period of five (5) years from date or manufacture.

Residential Bath and Shower

Holcam and Agalite extend a Limited Lifetime Warranty on parts supplied to dealers and residential customers that warrants the aluminum, vinyl, glass and hardware for its tub or shower enclosures to be free from defects in materials and workmanship for the lifetime of the product. Holcam and Agalite heavy glass hardware components and barn door hardware components are warranted for a period of five (5) years from invoice date. Tub and shower enclosure glass that has not been installed is warranted against spontaneous breakage for a period of one (1) year from invoice date.

Commercial Bath and Shower

On products supplied to dealers and commercial customers where furnished parts are installed in commercial applications or used in commercial ventures, including but not limited to motels, casinos,



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student housing, condos, apartments, and fitness centers, Holcam and Agalite warrant the aluminum, vinyl, glass and hardware for its tub or shower enclosures to be free from defects in materials and workmanship for a period of one (1) year from invoice date. When used in commercial applications, Holcam and Agalite heavy glass hardware components and barn door hardware components are warranted for a period of one (1) year from invoice date. Tub and shower enclosure glass that has not been installed is warranted against spontaneous breakage for a period of one (1) year from invoice date.

Glass Surface Protection Systems

Hartung Glass offers glass products featuring surface protection coatings like Guardian ShowerGuard, EasyClean10 and Aqualite5. Please reference the websites for each of these respective products for warranty coverage terms.

Total Vision Systems (TVS)

Heavy frameless glass door entrance hardware supplied by HGI is warranted for a period of two (2) years from date of manufacture against defects in material and workmanship.

Disclaimers, Exclusions, Limitations and Additional Terms and Conditions

Warranty Claim Exclusive Remedies

In an event where furnished parts are found to have failed to conform to the warranty described above, Hartung Glass will, at its option, replace the parts for the purchaser without charge or refund the purchase price of said parts. In the case where a part that needs replacement has been discontinued or is no longer available, HGI reserves the right to substitute comparable parts of equivalent function. In no event will Hartung Glass' liability exceed the purchase price of the original parts purchased. Hartung Glass will bear no other expense, such as labor cost of any kind, and purchaser's exclusive remedy, in lieu of all incidental, special, direct, indirect or consequential damages, including the case of negligence, is limited to a refund or the furnishing of another part as heretofore described. Any parts replaced under this warranty are limited to the original warranty period and shall not be extended beyond the original specified warranty term. Hartung Glass reserves the right to require inspection of parts that are alleged to be defective prior to administering a warranty claim remedy.

Exclusions and Limitations

The preceding limited warranties shall not cover or apply to: glass breakage outside of what is covered in the bath and shower enclosure warranty sections; glass breakage, tampering, neglect or any reason not related to defects in material or workmanship of the relevant parts; glass, hardware and insulating glass seal failure caused by Acts of God, an intervening cause or by any other cause whatsoever not within our exclusive control; failure due to mishandling, loading, unloading, storage, misuse, abuse, and improper installation; scratches, abrasions, corrosion or delamination from the use of abrasive cleaners, solvents, acids, alkalis or any other chemicals used on or around the parts; applications where films, signs or similar devices have been applied to the surface of our products; incompatibility to other glazing or installation materials such as coatings, sealants, adhesives, setting blocks, lubricants, gaskets, insulation or any other related materials; installation of parts (excluding shower and bath enclosures) in a continuous or cyclical high moisture environment, including but not limited to a swimming pool, sauna or greenhouse enclosures; installation in a high vibration environment, including but not limited to motor vehicles, travel trailers, aircraft, watercraft and other mobile applications; inadequate or improper design, specification or usage; damage, failure or breakage caused by localized application of heat which causes excessive temperature differential over the glass surfaces or edges; applications where installation is performed by persons who are not qualified glaziers or



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authorized Hartung dealers; insulated glass units larger than 70 square feet in size; insulating units or laminated glass products installed which exceed 15 degrees from the vertical or which are installed with exposed edges; laminated glass glazed by materials which do not completely repel water for the life of the warranty, or with materials that deteriorate the architectural or security laminated glass products; spandrel glass products used in vision applications; mirror glass installed or used in a non-indoor application or where measures are not in place to facilitate incidental moisture evaporation behind the mirror; mirror failures resulting from the use of incompatible mastics/adhesives; shower enclosure, TVS or railing system hardware finish failure caused by normal weathering, chalking, scratching, fading, corrosive atmospheric contaminants (e.g. chemical fumes, pollution), negligence, abuse, accident, shipping, improper use or installation, fire, flood, exposure to corrosive elements or acts of God or other causes unrelated to defective materials or workmanship; tub and shower enclosure glass identified after product installation as having scratches, chips, water spots, glass breakage or any other defects; glass fabricated by third party suppliers; products manufactured by Hartung featuring customer's own glass.

All other warranties, written or verbal, expressed or implied, and including by not limited to warranties of merchantability or fitness for intended purpose are expressly excluded.

Additional Terms and Conditions

For tub and shower enclosures, warranties are only available if purchaser completes online product registration within 30 days of purchase.

HGI reserves the right to charge for delivery of warranty items.

Hartung's warranty will be void in the event that full payment is not received for goods and services within the agreed terms of sale.

This warranty may only be modified upon written approval of Hartung's President or Vice President.

This warranty has an effective date of [official date pending] and supersedes all previous printed or digital versions and any oral or written agreements and understandings that may have existed prior to said effective date.



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