



# Owner's Manual

## Congratulations!

You have selected the world's finest shower door or tub enclosure. For over 50 years, Holcam Sales, a division of Hartung Glass Industries, has been a leader in the manufacturing and distribution of custom and kitted shower and bath enclosures. Based in Seattle, WA, Holcam doors are made of tempered glass, durable hardware and the finest brass, stainless steel and aluminum in heavy gauges to ensure a lifetime of virtually trouble-free, worry-free use. We have over three million doors worth of experience. This gives us the confidence to say that you will enjoy your Holcam shower/tub enclosure for many years. Here are a few tips to help you care for and clean your Holcam shower door or tub enclosure to keep it looking new.

## Care & Cleaning

### Glass Care

Holcam provides the following information for proper cleaning and care of your enclosure. Squeegeeing the glass frequently, then drying with a soft cloth is highly recommended. Using a squeegee after each shower helps keep spots and scale from accumulating on glass components. We also follow the recommendation of the Bath Enclosures Manufacturing Association (BEMA). You should avoid abrasives, bleach, acidic or vinegar based cleaners and scrubbing pads. Read labels on cleaning products thoroughly before using. If your glass is coated or treated with surface protectants, follow the instruction on the labels attached to the glass.

### Aluminum, Brass and Stainless Steel Components

- Silver, Gold, Brushed Nickel, Satin Silver and some Oil Rubbed Bronze/Dark Bronze -

Most of the silver, gold, brushed nickel or satin silver metal components of your shower door are anodized aluminum or electroplated brass or stainless steel. Aluminum is a lightweight, non-rusting metal which is anodized to give color and to make shiny. It also seals the aluminum to guard against corrosion and pitting. Electroplating is a similar concept as anodizing. Some glass and lime scale cleaners can damage anodizing and electroplating, causing pitting or discoloration. You can permanently damage the metal's finish if improper cleaning compounds containing alkaline and phosphoric acids are used. The result can be the appearance of white spots and discoloration. Many products' labels warn against use on anodized and plated metals. Read labels on cleaning products thoroughly before using on your shower door. Drywall, spackle and tile grout, which contain lime, can also spot metal and glass surfaces.

### Powder-coated Metal Finishes

- Oil Rubbed Bronze, White, Black, etc. -

If your unit is not an anodized/electroplated colors listed above, it is probably painted via a "powder coat" process. The powder-coat surface is very durable, but it can scratch or chip. If a scratch occurs, please seal it with a matching paint from your local paint or big box store or clear fingernail polish. Guidance for cleaning powder-coated metal is the same as anodized/electroplated metal.



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## A Note Concerning Tempered Glass

To conform to building codes, shower doors must use tempered glass. Building codes specify tempered glass due to its safety properties. Tempered glass is four to six times stronger than untempered (or annealed) glass. In the rare event of accidental breakage, however, the tempering process causes it to break into smaller, lighter, less jagged pieces. Due to these benefits, automobile side and rear windows and many household windows and doors utilize tempered glass.

The edges of tempered glass are the most vulnerable area that cause breakage. For this reason, ensure that when the door is swinging or sliding that it does not hit something hard or sharp, such as, a toilet, towel rack, sink, or any moveable hard objects, etc. Also ensure the glass door does not swing or slide into unprotected metal components of the shower door itself. If the door hits another unprotected part, it may indicate shifting or settling of the house, an improper installation, or any other situation that requires attention. Call your Holcam dealer or the company who installed the door immediately to have the problem corrected. In the event of breakage, contact your dealer for replacement and refer to the *Lifetime Warranty* included in this packet.

## Your Warranty and On-Line Registration

Included in this *Holcam Owner's Manual* packet is your *Lifetime Warranty* and instructions on how to register your unit's warranty on-line. To activate your warranty, please complete the on-line registration within 30 days of the installation of the enclosure or purchase of your new residence.

Holcam takes great pride in providing the world's finest shower and tub enclosures. We are always striving to improve, however. Please notice that there is a "Comment" section during the *On-Line Registration*. Take a moment to write any compliments, general comments, or criticisms you may have concerning our products. Your comments will be greatly appreciated.

Our goal is for you to thoroughly enjoy your Holcam shower door or tub enclosure for many years of worry-free use.

## INSTALLATION INSTRUCTIONS

For a copy of the installation instructions,  
please visit [www.holcam.com](http://www.holcam.com), call or email  
(see contact information below)

Seattle: (206) 772-7800  
Toll Free: (800) 843-3332  
Fax: (206) 772-6016

[www.holcam.com](http://www.holcam.com)

[sales@holcam.com](mailto:sales@holcam.com)



# Lifetime Warranty

Your participating Holcam Dealer will repair or replace (at its option), any part of your Holcam shower or tub enclosure found to be defective in material or workmanship. Any parts found to be defective will be supplied free of charge FOB factory or designated service center.

This warranty covers parts only, labor is not included. The Eurolite collection has a lifetime warranty on the glass and 5 year limited warranty on the hardware. EasyClean10 is not covered under this warranty\*.

This limited warranty applies to the original purchaser and is not transferable. There are no

other warranties expressed or implied and the manufacturer will not be responsible for consequential damages arising as a result of defects or otherwise. This warranty is extended to residential applications only.

To activate our warranty, the purchaser must go to [www.holcam.com/warranty](http://www.holcam.com/warranty) and complete the warranty registration within 30 days of purchase.

To make a claim under the provisions of this warranty, simply contact your local Holcam dealer. Hartung Glass Industries or Holcam Bath Enclosures.

Seattle: (206) 772-7800  
Toll Free: (800) 843-3332  
Fax: (206) 772-6016

Register this warranty at [www.holcam.com/warranty](http://www.holcam.com/warranty)



[www.holcam.com](http://www.holcam.com)  
[sales@holcam.com](mailto:sales@holcam.com)



\* EasyClean 10 is covered by a separate warranty and certificate.

## Holcam Warranty Registration Instruction

To register your new Holcam Shower Door, go to:

[www.holcam.com/warranty](http://www.holcam.com/warranty)

Thank You!